|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **TOTAL FEEDBACK IN HOUSE AND TEXT MESSAGING** | JANUARY | FEBRUARY | MARCH | APRIL | MAY | JUNE | JULY | AUGUST | SEPTEMBER | OCTOBER | NOVEMBER | DECEMBER |
| **How likely are you to recommend our practice to friends and family** |  |  |  |  |  |  |  |  |  |  |  |  |
| **Total** | **31** | **20** | **20** | **13** | **11** | **24** | **1** | **2** | **0** | **5** | **2** | **0** |
| **Extremely Likely** | **23** | **16** | **14** | **9** | **9** | **18** | **1** | **1** |  | **4** | **1** |  |
| **Likely** | **5** | **3** | **6** | **2** | **1** | **5** |  |  |  | **1** | **1** |  |
| **Neither Likely or Unlikely** | **1** |  |  |  |  |  |  |  |  |  |  |  |
| **Unlikely** |  |  |  |  |  | **1** |  | **1** |  |  |  |  |
| **Extremely Unlikely** | **2** | **1** |  | **1** |  |  |  |  |  |  |  |  |
| **Don’t Know** |  |  |  | **1** | **1** |  |  |  |  |  |  |  |